



Violence Against Women Counts 2011

24 Hour Census of Violence Against Women Services Survey Form for **Transition House Programs**

Survey Begin **Tuesday November 22, 2011 12:00pm Pacific / 1:00pm Mountain**
End **Wednesday November 23, 2011 11:59am Pacific / 12:59pm Mountain**

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- Before beginning this survey, please make sure you have a copy of the Definition of Terms and the Frequently Asked Questions in front of you
 - If you are having trouble at any time please contact survey@bcsth.ca
 - Please note that, on the online version, if the question has a * beside it, you are required to fill in the answer to the question before moving on
 - If you DO NOT have an answer for the question, please enter "0"
 - Please remember to transfer the results of your survey to our online survey form at www.surveymonkey.com/s/BCSTH24hrcensus



I. BASIC INFORMATION

If you are unclear about any of the questions asked or terms used, please refer to the *Definition of Terms* or *Frequently Asked Questions* included in the Survey Packet. If neither of these documents answers your questions, email us at survey@bcsth.ca

1. What is the LEGAL name of your agency? (This will be kept confidential)

2. What is the name of your program? (This will be kept confidential)

3. Which region of BC is your program located?

- Region 1- Vancouver Island and Powell River
 Region 2- Lower Mainland
 Region 3- Fraser Valley
 Region 4- Kootenays
 Region 5- Okanagan
 Region 6- Cariboo
 Region 7- North
 Not Sure

4. Select the option below that BEST describes the type of program you are filling out the survey for:

- Transition House Second Stage Third Stage
 Safe Home Children Who Witness Abuse

*We are only collecting data for the programs listed in the drop down menu as we only have access to our member programs.

5. Enter the email address for the person we should contact to confirm receipt of data.

II. SURVEY DAY COUNTS - PEOPLE SERVED

Please provide the following information about the numbers of people served and activities carried out by your program during the 24-hour survey period.

6. Use the table to tell us how many people were served in the 24-hour survey period. Please DO NOT include people served through men's assaultive intervention programs. If you do not know the answer to the following questions please enter 0.



	Female	Male	Trans-Identified
Adults (over 18)			
Youth 16 – 18 years			
Children/Youth 11 - 15 years			
Children 6 - 10 years			
Children 0 – 5 years			

7. How many women/females/young women were known to be pregnant?

8. How many women, youth and/or children who were supported in your program in the 24-hour survey period had EVER been threatened with a gun?

9. Tell us the type of activities your program staff were involved in most in the 24-hour survey period (i.e. individual support; accompaniment; advocacy related to child protection; administration; training....).

10. What was the TOTAL NUMBER OF SERVICE RELATED CALLS, EMAILS OR TEXT MESSAGES received by your program in the 24-hour survey period?
(Crisis line calls, intake calls, calls/emails/texts by others seeing if their client qualifies for entry, calls/emails/texts to service recipients, calls/emails/texts about your program's services etc.).
Note: Please only include emails from outside your own program (do not include staff emails).

11. What was the TOTAL NUMBER OF TRAININGS OR PUBLIC EDUCATION SESSIONS conducted by your program in the 24-hour survey period?

12. What was the TOTAL NUMBER OF PEOPLE IN THE COMMUNITY WHO ATTENDED ANY TRAINING OR PUBLIC EDUCATION SESSION conducted by your program in the 24-hour survey period?



III. UNMET REQUESTS FOR SERVICE

In many communities, the demand for services far outweighs the supply. Often, programs are not able to provide all the services or primary requests because of lack of resources. Sometimes people are referred somewhere else or must be turned away.

Please tell us about the number of people requesting services that you were UNABLE to serve, including the number of people on a WAIT LIST.

This SHOULD include people who requested a service you could not provide even if you did provide another service. (Ex: Your Transition House program was unable to house a woman because there was no space, but you were able to provide support through other means. Since the initial request was for safe shelter, the woman's request remained unmet).

This SHOULD NOT include people who had needs that were outside the scope of the Violence Against Women related services your program provides (in other words, who did not meet your mandate).

13. Please enter the number of people you were UNABLE TO SERVE in the 24-hour survey period:
Please enter '0' if you were able to serve everyone

	Female	Male	Trans-Identified
Adults (over 18)			
Youth 16 – 18 years			
Children/Youth Under 16 years			

14. Help us understand the resource constraints your program faces. On a scale of 1 to 3 (1 = not relevant at all, 3 = very relevant) please tell us how important the following factors were in your program being unable to meet requests for service in the 24-hour survey period. (Please skip if you were able to meet all requests)

Reason	1 Not Relevant	2 Somewhat Relevant	3 Very Relevant
Program closed during 24 hour period			
Not enough funding for program			
No available beds/suites/no money for hotel stay			
Not enough staff			
Waitlist for program			
No childcare			
No funds for transportation/travel			
Limited Accessibility (not enough translators, physically accessible space etc.)			
Staff was in court			
Male youth/children deemed too mature			
Not enough resources to support women, youth or children with varying levels of mental wellness and/or substance use			
Other:			



15. What services are people asking for that you are unable to provide?

IV. COMMUNITY SUPPORT

This section is to learn how community members and groups supported Violence Against Women programs in the 24-hour survey period.

16. What was the total amount of cash donations your program received today?

17. Please describe the cash donations:

18. How many "in-kind" donations (including volunteers) did your programs receive today?

19. Please describe the in-kind donations.

V. COMMENTS AND QUOTES

Please use the following questions to tell the story of the work that your programs does and the experiences of the women, youth and children who have experienced violence you work with everyday.



These quotes will be used in the Census provincial reports and other BCSTH reports. Your quotes are CRITICAL to adding meaning and understanding to the numbers you've provided. Your program will never be identified by name, so please share information in an anonymous form (for example, "In our program").

20. If possible, please share comments from women, youth and children who participated in your program or who were unable to access your program in the 24-hour survey period due to resource constraints. Please do not include names or any other identifying information.

21. If possible, please share comments from staff in your program about their experiences helping women, youth and children in the 24-hour survey period.

22. Is there anything else you would like BCSTH to know? (Please include feedback about the 24-hour census here)

23. Is there anything else you would like the government or funders to know?

24. I have completed the 24-hour survey.

Yes No